

CHANGE NOTIFICATION TO NEW PRE-CERT REQUIREMENTS FOR EGD SERVICES



August 1, 2018

Re: New pre-certification requirement for EGD services begins November 1, 2018

Dear Provider:

Beginning with dates of service on and after November 1, 2018, Anthem Blue Cross and Blue Shield and our subsidiary company, HMO Nevada (Anthem) will expand precertification requirements to include upper gastrointestinal (GI) endoscopy, also referred to as esophagogastroduodenoscopy (EGD). AIM Specialty Health® (AIM), a separate company, will administer this EGD review on behalf of Anthem.

EGD procedures will be reviewed against clinical guideline **CG-MED-59, Upper Gastrointestinal Endoscopy**, for clinical appropriateness and to help ensure care aligns with established evidence-based medicine. Please note, procedures performed in an inpatient or observation setting, or on an emergent basis will not be reviewed under CG-MED-59.

A complete list of EGD CPT codes requiring precertification is available on the [AIM Surgical Procedures website](#).

Submit a request for review

Starting October 17, 2018, ordering providers may submit pre-certification requests for dates of service November 1, 2018 and after to AIM in one of the following ways:

- Access AIM *ProviderPortals*SM directly at providerportal.com. Online access is available 24/7 to process orders in real-time, and is the fastest and most convenient way to request authorization.
- Access AIM via the Availity Web Portal at availity.com
- Call the AIM Contact Center toll-free number: 877-291-0366, Monday–Friday, 7:00 a.m.–5:00 p.m. PT.

Please note, this review does not apply to the following plans: BlueCard®, Federal Employee Program® (FEP®), Medicaid, Medicare Advantage, Medicare Supplemental plans.

Anthem's Pre-certification requirements are available online:

Anthem's pre-certification requirements may be accessed on Anthem's Web site at anthem.com. Select **Providers**, and **Providers Overview**. Select **Find Resources for Your State** and pick **Nevada**. On the **Provider Home** page, from the **Medical Policy, Clinical UM Guidelines, Pre-Cert Requirements** tout (2nd blue box on the left side of page), select **enter**. Select the link titled "[Pre-Certification/Pre-Authorization Requirements \(for Local Plan Members\)](#)".

Providers should continue to verify eligibility and benefits for all members prior to rendering services.

For questions, please contact the Provider Service number on the back of the member ID card.

Sincerely,

A handwritten signature in black ink, appearing to read "Allen Marino".

Allen Marino, M.D.
Medical Director
Anthem Blue Cross and Blue Shield